

Privacy Policy

FACTS	WHAT DOES OPTUMHEALTH BANK DO WITH YOUR PERSONAL INFORMATION?
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WHY?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
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WHAT?	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> • Social security number and name, address, and date of birth and employment information • Account balances and transaction history; payment history, medical related payments. • Credit history and credit scores, depending on the products or services you have with us. <p>When you are no longer our customer, we continue to share your information as described in this notice.</p>
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HOW?	All financial companies need to share personal customer information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information; the reasons OptumHealth Bank chooses to share; and whether you can limit this sharing.
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Reasons we can share your personal information	Does OptumHealth Bank share?	Can you limit this sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes — to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We don’t share
For our affiliates’ everyday business purposes — information about your transactions and experiences, which is not used by affiliates to market their products to you	Yes	No
For our affiliates’ everyday business purposes — information about your creditworthiness	No	We don’t share
For nonaffiliates to market to you	No	We don’t share

Questions?	Please refer to the toll-free number listed on your debit card or visit us online at www.optumhealthbank.com
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Who we are	
Who is providing this notice?	As part of your UnitedHealthcare medical or dependent care flexible spending account ("FSA") and/or health reimbursement account ("HRA"), you have been provided with a UnitedHealthcare Health Care Spending Card ("Card"). This Card is issued by OptumHealth Bank, Member FDIC ("Bank"), and is a Debit MasterCard [®] that allows members to access funds in their FSA and/or HRA when paying for allowable expenses.
What we do	
How does OptumHealth Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. The Bank maintains physical, electronic, and procedural safeguards to protect your nonpublic personal information, including restrictions on access to your confidential information.
How does OptumHealth Bank collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> • Open an account or apply for a loan • Use your debit card or make deposits or withdrawals • Update your contact information Depending on your product, we also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes – information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.
Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> • <i>Our affiliates include companies within UnitedHealth Group and those companies that share the OptumHealth name; financial companies such as OptumHealth Financial Services and UnitedHealthcare Insurance Company; non financial companies such as Ingenix, Inc. and Duncan Printing Services, LLC; and others such as United HealthCare Services, Inc. and OptumHealth Specialty Benefits, Inc.</i>
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> • <i>OptumHealth Bank does not share with nonaffiliates so they can market to you.</i>
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> • <i>OptumHealth Bank does not engage in any joint marketing.</i>